

Getting reimbursed: Continued preparation for January's testing code changes

APA PRACTICE
ORGANIZATION

Promoting and supporting practicing psychologists

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Objectives


- Review the new testing codes and definitions
- Walk through how to crosswalk from the old codes to the new ones
- Introduce the new RVUs and payment structure
- Apply the new codes using practical examples
- Discuss how to document your work
- Address “frequently asked questions”

New Testing Code Structure: Base Code for Testing Evaluation Services



Preservice Work

Preliminary Test Selection
Record Review
Call to ascertain referral Q



Intraservice Work

Interpretation of Tests
Integration
Clinical Decision Making
Diagnosis and Tx Planning
Creation of Report
Interactive Feedback

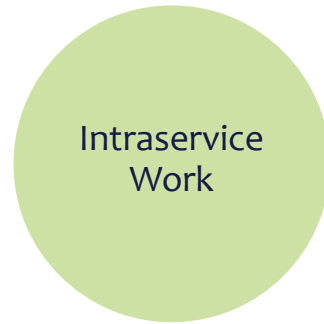


Postservice Work

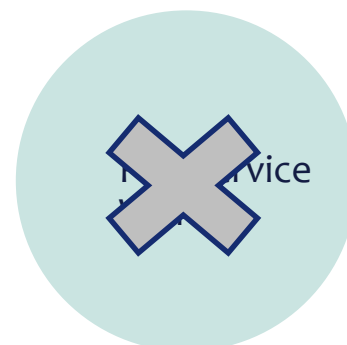
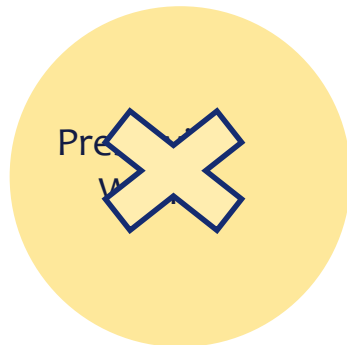
Transcription of Report
Report Distribution
Arrangement of Referrals

New Testing Code Structure

BASE CODE
(Used Once)



ADD-ON CODE
(Possibly used multiple times)



New Testing Code Family

Thirteen new CPT codes that describe developmental/behavioral screening and testing services and psychological & neuropsychological testing services.

Psychological/Neuropsychological Testing	
<i>Neurobehavioral Status Exam</i>	
96116	<i>Neurobehavioral status exam (clinical assessment of thinking, reasoning and judgement, eg, acquired knowledge, attention, language, memory, planning and problem solving, and visual spatial abilities), by physician or other qualified health care professional, both face-to-face time with the patient and time interpreting test results and preparing the report; first hour</i>
+96121	<i>each additional hour (List separately in addition to code for primary procedure)</i>
<i>Test Evaluation Services</i>	
96130	<i>Psychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour</i>
+96131	<i>each additional hour (List separately in addition to code for primary procedure)</i>
96132	<i>Neuropsychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour</i>
+96133	<i>each additional hour (List separately in addition to code for primary procedure)</i>
<i>Test Administration and Scoring</i>	
96136	<i>Psychological or neuropsychological test administration and scoring by physician or other qualified health care professional, two or more tests, any method, first 30 minutes</i>
+96137	<i>each additional 30 minutes (List separately in addition to code for primary procedure)</i>
96138	<i>Psychological or neuropsychological test administration and scoring by technician, two or more tests, any method; first 30 minutes</i>
+96139	<i>each additional 30 minutes (List separately in addition to code for primary procedure)</i>

Psychological Testing Services

Psychiatric Diagnostic Evaluation

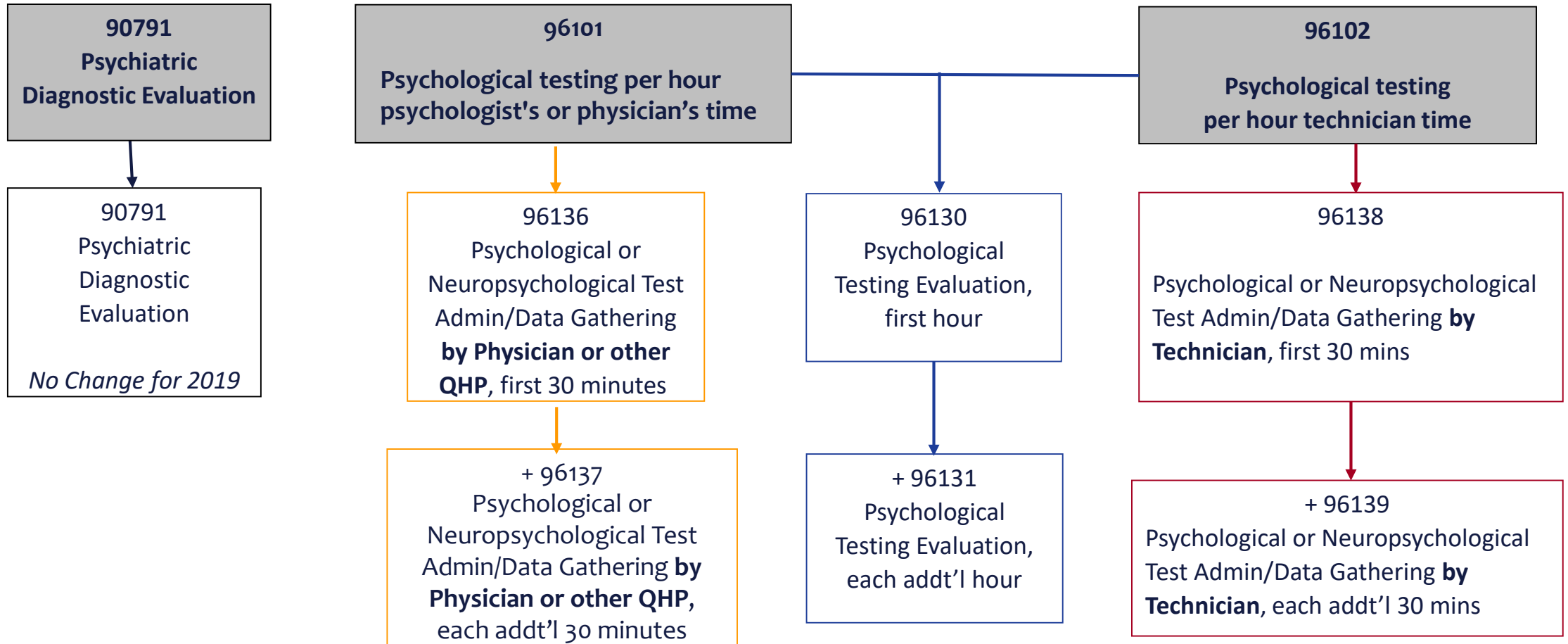
90791

Psychiatric diagnostic evaluation

Please note that no changes have been made to CPT® code 90791.

This service includes a comprehensive diagnostic evaluation of psychological and psychosocial conditions and is performed prior to psychological evaluation and test administration and scoring services.

Existing vs. 2019 Psychological Testing Codes



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Psychological Testing Evaluation Services

96130	Psychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour
+96131	each additional hour (<i>List separately in addition to code for primary procedure</i>)

Test Administration & Scoring

By Qualified Healthcare Professional

96136

Psychological or neuropsychological test administration and scoring by physician or other qualified health care professional, two or more tests, any method, first 30 minutes

+96137

each additional 30 minutes (*List separately in addition to code for primary procedure*)

Psychological Testing and Scoring & Evaluation
BY
PROFESSIONAL
Crosswalk

Psychological Testing By Psychologist or Physician		Psychological Testing Evaluation Services By Professional	
2018 CPT® Code	2018 CPT® Descriptor	2019 CPT® Code	2019 CPT® Descriptor
96101	Psychological testing (includes psychodiagnostic assessment of emotionality, intellectual abilities, personality and psychopathology, e.g., MMPI, Rorschach, WAIS), per hour of the psychologist's or physician's time, both face-to-face time administering tests to the patient and time interpreting these test results and preparing the report	96130*	Psychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour
		96131*	each additional hour (List separately in addition to code for primary procedure)
		Test Administration and Scoring By Professional	
		96136**	Psychological or neuropsychological test administration and scoring by physician or other qualified health care professional, two or more tests, any method, first 30 minutes
		96137**	each additional 30 minutes (List separately in addition to code for primary procedure)

Psychological Testing and Scoring By Technician

96138	Psychological or neuropsychological test administration and scoring by technician, two or more tests, any method; first 30 minutes
+96139	each additional 30 minutes (<i>List separately in addition to code for primary procedure</i>)

Psychological Testing and Scoring By Technician & Evaluation By Professional Crosswalk

Psychological Testing By Psychologist or Physician		Psychological Testing Evaluation Services By Professional	
2018 CPT® Code	2018 CPT® Descriptor	2019 CPT® Code	2019 CPT® Descriptor
96101	Psychological testing (includes psychodiagnostic assessment of emotionality, intellectual abilities, personality and psychopathology, e.g., MMPI, Rorschach, WAIS), per hour of the psychologist's or physician's time, both face-to-face time administering tests to the patient and time interpreting these test results and preparing the report	96130*	Psychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour
		96131*	each additional hour (List separately in addition to code for primary procedure)
		Test Administration and Scoring By Technician	
		96138	Psychological or neuropsychological test administration and scoring by technician, two or more tests, any method; first 30 minutes
		96139	each additional 30 minutes (List separately in addition to code for primary procedure)

Neuropsychological Testing Services

Neurobehavioral Status Exam

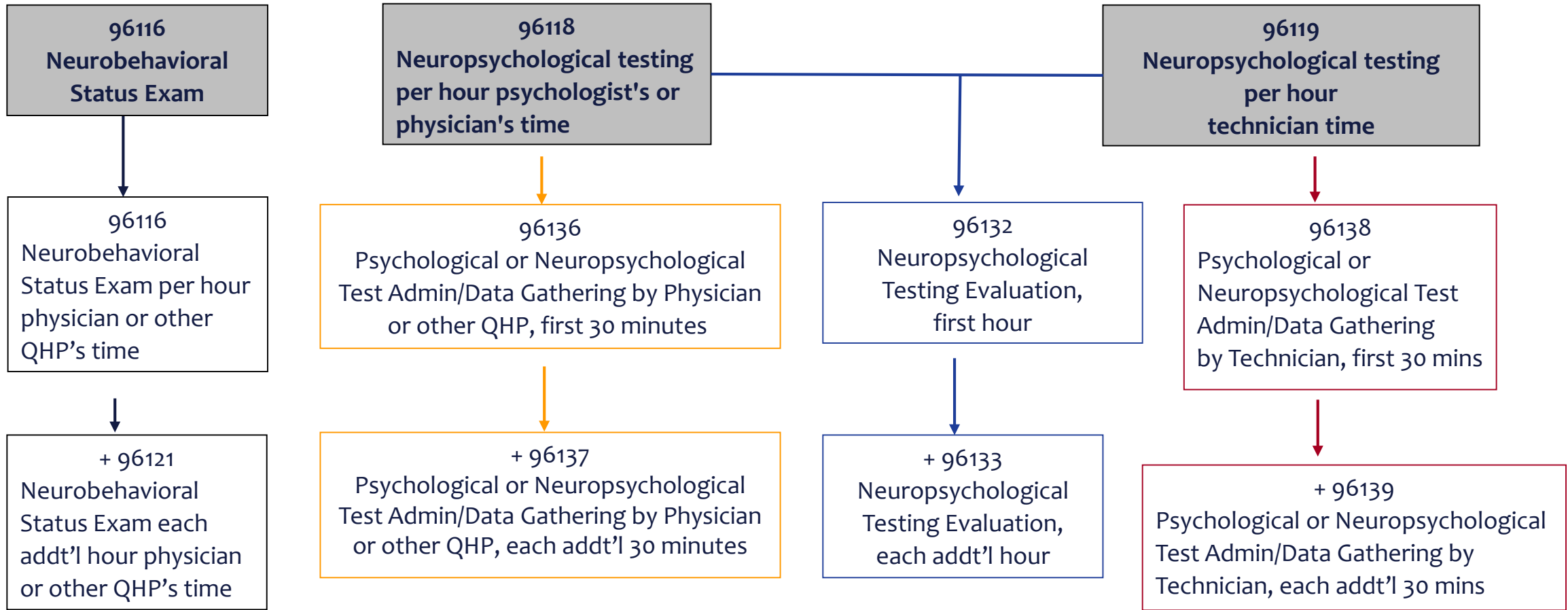
96116	Neurobehavioral status exam (clinical assessment of thinking, reasoning and judgement, e.g., acquired knowledge, attention, language, memory, planning and problem solving, and visual spatial abilities), by physician or other qualified health care professional, both face-to-face time with the patient and time interpreting test results and preparing the report; first hour
+96121	each additional hour (<i>List separately in addition to code for primary procedure</i>)



Neurobehavioral Status Exam Crosswalk

Neurobehavioral Status Exam			
2018 CPT® Code	2018 CPT® Descriptor	2019 CPT® Code	2019 CPT® Descriptor
96116	Neurobehavioral status exam (clinical assessment of thinking, reasoning and judgment, e.g., acquired knowledge, attention, language, memory, planning and problem solving, and visual spatial abilities), per hour of the psychologist's or physician's time, both face-to-face time with the patient and time interpreting test results and preparing the report	96116	Neurobehavioral status exam (clinical assessment of thinking, reasoning and judgement, e.g., acquired knowledge, attention, language, memory, planning and problem solving, and visual spatial abilities), by physician or other qualified health care professional, both face-to-face time with the patient and time interpreting test results and preparing the report; first hour
		96121	each additional hour (List separately in addition to code for primary procedure)

Existing vs. 2019 Neuropsychological Testing Codes



Neuropsychological Testing Evaluation Services

96132	Neuropsychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour
+96133	each additional hour (<i>List separately in addition to code for primary procedure</i>)

Test Administration & Scoring

By Qualified Healthcare Professional

96136	Psychological or neuropsychological test administration and scoring by physician or other qualified health care professional, two or more tests, any method, first 30 minutes
+96137	each additional 30 minutes (<i>List separately in addition to code for primary procedure</i>)

Neuropsychological Testing and Scoring & Evaluation Services by Professional Crosswalk

Neuropsychological Testing By Psychologist or Physician		Neuropsychological Testing Evaluation Services By Professional	
2018 CPT® Code	2018 CPT® Descriptor	2019 CPT® Code	2019 CPT® Descriptor
96118	Neuropsychological testing (eg, Halstead-Reitan Neuropsychological Battery, Wechsler Memory Scales and Wisconsin Card Sorting Test), per hour of the psychologist's or physician's time, both face-to-face time administering tests to the patient and time interpreting these test results and preparing the report	96132*	Neuropsychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour
		96133*	each additional hour (List separately in addition to code for primary procedure)
		<u>Test Administration and Scoring By Professional</u>	
		96136**	Psychological or neuropsychological test administration and scoring by physician or other qualified health care professional, two or more tests, any method, first 30 minutes
		96137**	each additional 30 minutes (List separately in addition to code for primary procedure)

Neuropsychological Testing & Scoring By Technician

96138	Psychological or neuropsychological test administration and scoring by technician, two or more tests, any method; first 30 minutes
+96139	each additional 30 minutes (<i>List separately in addition to code for primary procedure</i>)

Neuropsychological Testing and Scoring by Technician & Evaluation Services by Professional Crosswalk

Technician Administered Neuropsychological Testing		Neuropsychological Testing Evaluation Services By Professional	
2018 CPT® Code	2018 CPT® Descriptor	2019 CPT® Code	2019 CPT® Descriptor
96119	Neuropsychological testing (e.g., Halstead-Reitan Neuropsychological Battery, Wechsler Memory Scales and Wisconsin Card Sorting Test), with qualified health care professional interpretation and report, administered by technician, per hour of technician time, face-to-face	96132*	Neuropsychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour
		96133*	each additional hour (List separately in addition to code for primary procedure)
		<u>Test Administration and Scoring by Technician</u>	
		96138**	Psychological or neuropsychological test administration and scoring by technician, two or more tests, any method; first 30 minutes
		96139**	each additional 30 minutes (List separately in addition to code for primary procedure)

CPT Time Rule

For time-based codes, the CPT code set states that the following standards shall apply to time measurement:

A unit of time is attained when the mid-point is passed.

This means:

- A minimum of 16 minutes & maximum of 30 minutes must be provided for 30-minute codes (Two 30-minute units can be billed when 46-60 minutes of service is provided)
- A minimum of 31 minutes & maximum of 60 minutes must be provided for 60-minute codes (Two 60-minute units can be billed when 91-120 minutes of service is provided)

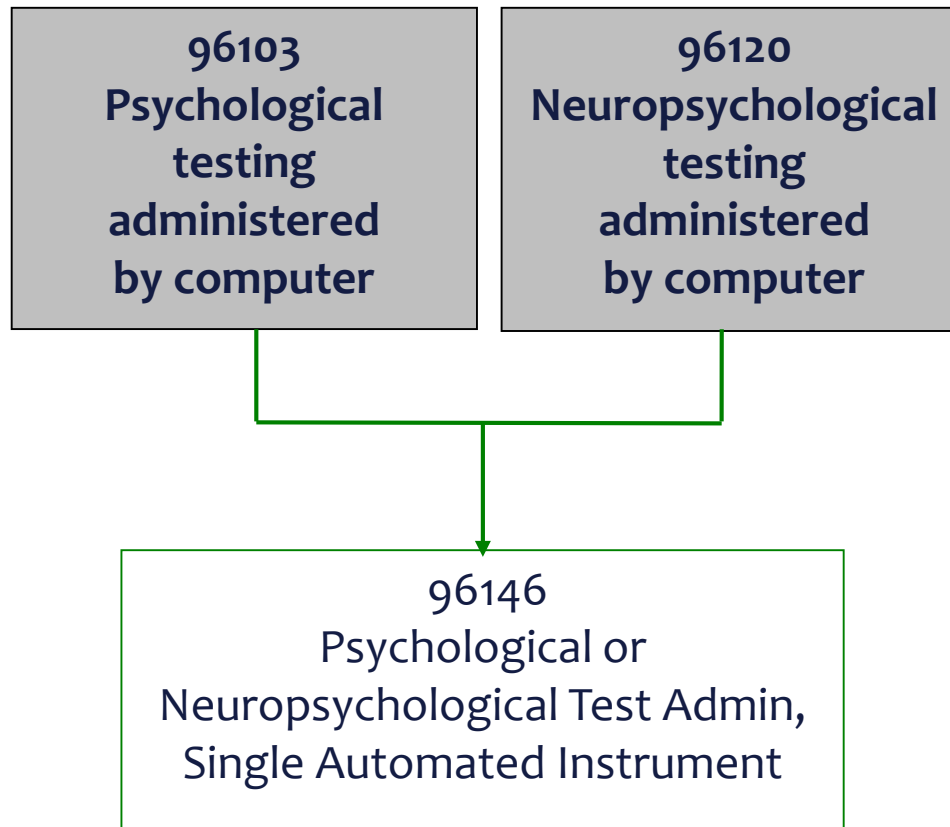
CPT Time Rule – Example

- When performing a neurobehavioral exam, the first hour of service is billed with CPT® code 96116.
- However, if the service is not complete in one hour, the first unit of the add-on code 96121 may be used if the neuropsychologist performs at least an additional 31 minutes of work.

These rules apply to all time-based codes in the new code set; however, it is important to pay close attention to the units of time stated in each code descriptor as they vary from 30 minutes to 1 hour.

Single Psychological or Neuropsychological Automated Testing & Result

Existing vs. 2019 Automated Test via Electronic Platform



Automated Testing and Result

96146

Psychological or neuropsychological test administration, with single automated instrument via electronic platform, with automated result only

Crosswalk for 2019 Computerized Test CPT® Codes

Psychological & Neuropsychological Testing By Computer		Single Psychological or Neuropsychological Automated Test with Automated Result	
2018 CPT® Code	2018 CPT® Descriptor	2019 CPT® Code	2019 CPT® Descriptor
96103	Psychological testing (includes psychodiagnostic assessment of emotionality, intellectual abilities, personality and psychopathology, e.g., MMPI), administered by a computer, with qualified health care professional interpretation and report	96146	Psychological or neuropsychological test administration, with single automated instrument via electronic platform, with automated result only
96120	Neuropsychological testing (e.g., Wisconsin Card Sorting Test), administered by a computer, with qualified health care professional interpretation and report		

Clinical Decision Making

Clinical Decision Making = Cognitive Work

- Physicians highly attuned to capturing and quantifying the cognitive work that goes into medical and clinical decision making
- This is work we take for granted but occurs throughout the evaluation process.
- The ability to accurately and appropriately document our cognitive work will be important for psychologists in the new testing code structure

The Psychologist Engages in Clinical Decision Making

- The psychologist determines how the patient is responding throughout the psychological and neuropsychological testing process.
- Examples of intra-session clinical decision making:
 - Level of functioning
 - Level of impairment
 - Nature of symptoms
 - Emotional/behavioral response
 - Level of literacy
 - Level of language proficiency and/or acculturation
 - Isn't providing valid data
 - Requires higher level or more nuanced tests for accurate diagnosis

****This Is especially important to document when using technicians****

Documenting Your Work

Coding and Documentation

- It is recommended that *Testing Evaluation Services* (96130-96133) and *Test Administration and Scoring* services (96136-96139) be documented in a table within the report.
- We suggest listing dates and total times for each activity (including scoring and *clinical decision making*), as well as a separate log sheet detailing start/stop times in the clinical chart.

Coding and Documentation

- When a service is spread out over multiple visits, it is recommended that all codes be listed by date/service and billed together on the last date of service when the evaluation process is completed.
- A base code should only be submitted for the first unit of service of the evaluation process, and only add-on codes be used to capture the services provided during subsequent days of service.
- Bill separate interactive feedback session using an add-on code (either 96131 or 96133)

One Way to Document Clinical Decision Making

Professional Psychological/Neuropsychological Testing Evaluation Services	Start Time	Stop Time	Total Units
Intra-Session Clinical Decision Making-			
referral review/test selection:			
tech consult/test review/modification:			
tech consult/test review/modification:			
patient limitation management:			
patient behavior management:			
patient symptom monitoring:			
Face-to-Face Interpretive Feedback:			
Record Review/Integration/Report Generation:			

Transparency and comprehensiveness in documentation is the key!



2019 Non-Facility RVUs and Payment Structure



Three (3) Components of a Total Relative Value Unit (RVU)

Total RVU = Cognitive Work RVU + Practice Expense RVU + Professional Liability Insurance RVU

The Total RVUs are then multiplied by a geographic price index.

2019 Psychological and Neuropsychological Testing CPT® Codes & Total RVUs

CPT Code		RVUs
Neurobehavioral Status Exam		
96116	First Hour	2.70
+96121	Each additional hour	2.32
Test Evaluation Services		
96130: <i>Psychological Testing Evaluation Services</i>	First hour	3.30
+96131	Each additional hour	2.51
96132: <i>Neuropsychological testing evaluation services</i>	First hour	3.71
+96133	Each additional hour	2.83

2019 Psychological & Neuropsychological Testing CPT® Codes & Total RVUs, cont.

CPT Code		RVUs
Test Administration and Scoring		
<i>By Professional</i>		
96136	First 30 minutes	1.33
+96137	Each additional 30 minutes	1.23
<i>By Technician</i>		
96138	First 30 minutes	1.08
+96139	Each additional 30 minute	1.08
Automated Testing and Result		
96146	Single automated instrument via electronic platform, with automated result only	0.06

How to Use the 2019 Non-Facility RVUs

- The Conversion Factor will vary by geographic location.
- 2019 Conversion Factor is approximately **\$36.0391**.
- To determine the specific dollar amount per unit of a particular code, multiply the Total Non-Facility RVU value by the Conversion Factor.
- Ex. for 1 hour of 96116, $2.70 \times \$36.0391 = \97.31 .

A note about Medicare's Facility Fee Reduction

- As part of a trend since 2015, CMS is reducing valuations for facility-based services, especially in hospitals, across all disciplines. This decision is unrelated to APA's CPT/RUC effort and it is not meant to target psychological/neuropsychological testing services.
- Since many psychologists and technicians are salaried employees at hospitals and facilities, this is not a direct payment reduction. Rather, it's a reduction to the fees paid directly to the facilities to cover overhead charges and administrative costs.
- If this situation applies to you and you'd like additional information, please contact the APA Practice Organization.

Applying the New Codes Using Practical Examples

Clinical Example 1:

Pediatric ADHD Assessment

Psychiatric Diagnostic Interview + 3 hours of psychologist testing + 3 hours of professional evaluation services

	Code	Units	RVU
▪ Diagnostic Interview	90791	(1 unit@ 3.89)	3.89
▪ Test Administration/Data Gathering <u>By Psychologist</u>			
▪ First 30 minutes	96136	(Base Code; 1 unit@ 1.33)	1.33
▪ Each additional 30 min	96137	(Add-on; 5 units@ 1.23)	6.15
▪ Psychological Testing Evaluation (Professional) Services			
▪ Hour 1	96130	(Base Code ; 1 unit@ 3.30)	3.30
▪ Hours 2 & 3	96131	(Add-on; 2 units@ 2.51)	<u>5.02</u>
Total RVUs			19.69

Clinical Example 2:

Adult with major depression and psychotic features

Diagnostic Interview + 3 hours of technician testing + 3 hours of professional evaluation services

	Code		RVU
■ Diagnostic Interview	90791	(1 unit@3.89)	3.89
■ Test Administration/Data Gathering <u>by Technician</u>			
▪ First 30 minutes	96138	(Base Code; 1 unit@ 1.08)	1.08
▪ Each additional 30 min	96139	(Add-on; 5 units@ 1.08)	5.40
■ Psychological Testing Evaluation (Professional) Services			
▪ Hour 1	96130	(Base Code ; 1 unit@ 3.30)	3.30
▪ Hours 2 & 3	96131	(Add-on; 2 units@ 2.51)	5.02
Total RVUs			18.69

Clinical Example 3:

MDD+ Psychosis Evaluation with Combined QHP and Technician-Administered Assessment: *Diagnostic Interview+ 2 hours of technician testing + 2 hours of psychologist administered testing + 2 hours of professional evaluation services*

	Code	RVU
■ Diagnostic Interview	90791 (1 unit@ 3.89)	3.89
▪ Test Administration/Data Gathering <u>Psychologist</u>		
▪ First 30 minutes	96136 (Base Code; 1 unit@ 1.33)	1.33
▪ Each additional 30 minutes	96137 (Add-on; 3 units@ 1.23)	3.69
▪ Testing Administration/Data Gathering By <u>Technician</u>		
▪ First 30 minutes	96138 (Base Code; 1 unit@1.08)	1.08
▪ Each additional 30 minutes	96139 (Add-on; 3 units@1.08)	3.24
▪ Testing Evaluation Services By QHP		
▪ Hour 1	96130 (Base Code ; 1 unit@ 3.30)	3.30
▪ Hour 2	96131 (Add-on ; 1 unit@2.51)	2.51
Total RVUs		19.04

Clinical Example 4:

Differential Diagnosis of Memory Loss/Early Alzheimer's Disease

2 hours NSE + 4 hours of neuropsychologist testing + 2 hours of professional evaluation services

	Code	RVU
▪ Clinical Interview/Neurobehavioral Status Examination (NSE)		
▪ Hour 1	96116 (Base Code; 1 unit@ 2.70)	2.70
▪ Each additional hour	96121 (Add-on; 1 unit@ 2.32)	2.32
▪ Test Administration/Data Gathering <u>Psychologist</u>		
▪ First 30 minutes	96136 (Base Code; 1 unit@ 1.33)	1.33
▪ Each additional 30 min	96137 (Add-on; 7 units@ 1.23)	8.61
▪ Neuropsychological Testing Evaluation (Professional) Services		
▪ Hour 1	96132 (Base Code; 1 unit@ 3.71)	3.71
▪ Hour 2	96133 (Add-on; 1 unit@ 2.83)	<u>2.83</u>
Total RVUs		21.5

Clinical Example 5:

Differential Diagnosis of Memory Loss/Early Alzheimer's Disease

2 hour NSE+ 4 hours of technician testing + 2 hours of professional evaluation services

	Code	RVU
Clinical Interview/Neurobehavioral Status Examination (NSE)		
▪ Hour 1	96116 (Base Code; 1 unit@ 2.70)	2.70
▪ Each additional hour	96121 (Add-on; 1 unit@ 2.32)	2.32
Test Administration/Data Gathering By Technician		
▪ First 30 minutes	96138 (Base Code; 1 unit@ 1.08)	1.08
▪ Each additional 30 min	96139 (Add-on; 7units@ 1.08)	7.56
Testing Evaluation Services By QHP		
▪ Hour 1	96132 (Base Code ; 1 unit@ 3.71)	3.71
▪ Hour 2	96133 (Add-on ; 1 unit@ 2.83)	2.83
Total RVUs		20.2

Clinical Example 6:

Differential Diagnosis of Memory Loss/Early Alzheimer's Disease

2 hour NSE+ 2 hours of technician testing + 2 hours of neuropsychologist testing + 2 hours of professional evaluation services

	Code	RVU
--	------	-----

- **Clinical Interview/Neurobehavioral Status Examination (NSE)**

- | | | |
|------------------------|---------------------------------|------|
| ▪ Hour 1 | 96116 (Base Code; 1 unit@ 2.70) | 2.70 |
| ▪ Each additional hour | 96121 (Add-on; 1 unit@ 2.32) | 2.32 |

- **Test Administration/Data Gathering Psychologist**

- | | | |
|--------------------------|---------------------------------|------|
| ▪ First 30 minutes | 96136 (Base Code; 1 unit@ 1.33) | 1.33 |
| ▪ Each additional 30 min | 96137 (Add-on; 3 units@ 1.23) | 3.69 |

- **Test Administration/Data Gathering By Technician**

- | | | |
|--------------------------|---------------------------------|------|
| ▪ First 30 minutes | 96138 (Base Code; 1 unit@ 1.08) | 1.08 |
| ▪ Each additional 30 min | 96139 (Add-on; 3units@ 1.08) | 3.24 |

- **Testing Evaluation Services By QHP**

- | | | |
|----------|----------------------------------|------|
| ▪ Hour 1 | 96132 (Base Code ; 1 unit@ 3.71) | 3.71 |
| ▪ Hour 2 | 96133 (Add-on ; 1 unit@ 2.83) | 2.83 |

Total RVUs

20.9

Clinical Example 7:

A 70-year-old female presents with a history of failing memory. Her physician arranges for the administration of a single automated cognitive test handed to her by the clinical staff.

Psychological or neuropsychological test administration, with single automated instrument via electronic platform, with automated result only.

	Code	RVU
1 Unit	96146	0.06

[No physician work, just practice expense]

[Use of two or more tests requires Testing Evaluation Services]

Frequently Asked Questions



Frequently Asked Questions (FAQs)

- In order to use the Testing Evaluation Services codes (96130-96133), must the psychologist first perform Test Administration and Scoring services (96136-96139)?
- What about the scenario where you complete the testing but can't meet with the family for feedback for a few weeks?
- If I use 96133 for 31 minutes and then on another day do a “cognitive work activity” (i.e. test evaluation services) do I add it to the first 96133 or is this a separate 96133?
- Can interactive feedback be conducted over the phone or are the codes for face-to-face use only?

Frequently Asked Questions (FAQs)

- How should we handle testing cases that are being scheduled or are already scheduled for the end of 2018?
- What if we administer only one test? What if it has many subtests like the Wechsler Intelligence scales?
- For 96146, do you bill this code twice if you give more than 1 automated test?

Additional Questions from the Audience



For more information on CPT codes

- **APA Practice Organization:** www.apapracticecentral.org

Click on Reimbursement in the top menu.

- **Psychology Coding - CPT and Psychological Service Billing:**
<http://psychologycoding.org/>

Recent articles on this topic

- Up-to-Code article providing guidance on how to use the new codes: <https://www.apapracticecentral.org/reimbursement/testing-codes/changes>
- Up-to-Code: New info on billing for psychological & neuropsychological assessment: <https://www.apapracticecentral.org/reimbursement/testing-codes/billing-psychological-assessment.aspx>
- Reimbursing for services- <http://www.apapracticecentral.org/update/2018/04-19/cms-rulemaking-process.aspx>
- Up to code: Your money matters- <http://www.apapracticecentral.org/update/2018/02-08/money-matters.aspx>
- Up to code: What's a RUC survey?- <http://www.apapracticecentral.org/update/2017/05-04/ruc-survey.aspx>

Still have questions?

- Join us on December 19th at 12pm EST- for a Question & Answer session with Dr. Puente and Dr. Pliskin specifically to address any additional questions you may have. A link to register will be sent out as a follow-up to this presentation or you can view our News and Events page for the most recent information on our webinar series:
<https://www.apapracticecentral.org/news>

Billing or other problems with private or government insurance?

The APA Practice Organization assists members with health insurance and managed care issues involving private and government insurers. The latter includes Medicare, Medicaid and TRICARE. Issues include billing, contracting, restrictions on care, and parity & HIPAA compliance. Approaches range from collaborative resolutions with enlightened companies and agencies -- to complaints to regulators, lobbying federal and state legislatures, and lawsuits.

For issues with private insurers, contact the APA Practice Organization at PracticeLegalandRegulatory@apa.org.

For issues with government insurers, contact the APA Practice Organization at PracticeGovRelations@apa.org.

APA Membership

- At APA, we support our members at every stage of their professional journey. Join APA today and get the resources you need to help you develop new skills, deepen your knowledge, and strengthen your professional identity.
- APA also serves the field of psychology in varied and important ways. As a member, your dues will help support public education programs that raise awareness of the value of psychology. You'll also make possible lobbying efforts aimed at increasing funding for science and training, raising reimbursement rates for practitioners, and convincing policymakers to apply psychological science when addressing critical societal issues.
- Not a member? Now is a great time to become one! Visit <https://join.apa.org/> to join.

Thank you for attending today's webinar.

A link to today's recorded webinar will be emailed to all registrants within 48 hours. In addition, the slides and the recording will be available on the APA Practice Organization website in a few weeks. (www.apapracticecentral.org)

We'd like your feedback on this webinar; with each recording email, there is a link to a survey. We would appreciate it if you would take the time to fill it out.

Have a great day!